FCC’s Rules for Multi-Line Telephone Systems (MLTS) and Provision of Dispatchable Location for Calls to 911

Requirements and Compliance Dates

**Kari’s Law**

The following rules are applicable to an MLTS that is manufactured, imported, offered for first sale or lease, first sold or leased, or installed after February 16, 2020:

1. Provide direct access to 911 without dialing any prefix, post-fix or trunk access code.
2. When an end user makes a 911 call, provide MLTS notification to a central location where the system is installed or to another person/organization regardless of location, if the system can be configured to provide the notification without an improvement to hardware/software of the system.

**RAY BAUM’S Act (Section 506) – Dispatchable Location**

The Federal Communications Commission (FCC) requires that a dispatchable location be provided with every 911 call made from various communications platforms.

<table>
<thead>
<tr>
<th>Service*</th>
<th>Dispatchable Location (or Alternative Location, as applicable requirement)</th>
</tr>
</thead>
<tbody>
<tr>
<td>MLTS† – Fixed Interconnected VoIP – Fixed Fixed Telephony TRS – Fixed</td>
<td>1/6/2021</td>
</tr>
<tr>
<td>MLTS† – Non-fixed, on-premises MLTS† – Non-fixed, off-premises devices Interconnected VoIP – Non-fixed TRS – Non-fixed Interconnected VoIP – Outbound only Mobile Text</td>
<td>1/6/2022</td>
</tr>
</tbody>
</table>

*Compliance dates for these dispatchable location requirements will be effective after approval by the Office of Management and Budget.

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